



Pre-Contractual Information (PCI)

for Consumers

for Passenger Flights by Airplane and Helicopter

As of April 2026

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Hereinafter also referred to as: „ALPENFLUG“

1. Key Features of ALPENFLUG's Services

- 1.1. ALPENFLUG offers transport flights for the carriage of passengers by airplane and helicopter. A description of the key features is provided for each type of transport flight.
- 1.2. ALPENFLUG provides its services in Austria and worldwide.

2. Prices (Fees) and Terms of Payment

- 2.1. Prices are listed on the website for each individual transport flight. Unless otherwise expressly stated, all prices quoted include value-added tax at the applicable statutory rate.
- 2.2. Services purchased through the ALPENFLUG web shop must be paid for immediately upon ordering.
- 2.3. ALPENFLUG is only obligated to provide the service once the CLIENT has paid the total price.

3. Contract Language, Applicable Law

- 3.1. The contract language is German.
- 3.2. All legal relationships between ALPENFLUG and the CLIENT are governed by Austrian law. The application of international private law (such as the IPRG, Rome I Regulation, etc.) and the UN Convention on Contracts for the International Sale of Goods is expressly excluded. This choice of law applies only to the extent that it does not restrict any mandatory statutory provisions of the country in which the CLIENT has their domicile or habitual residence.